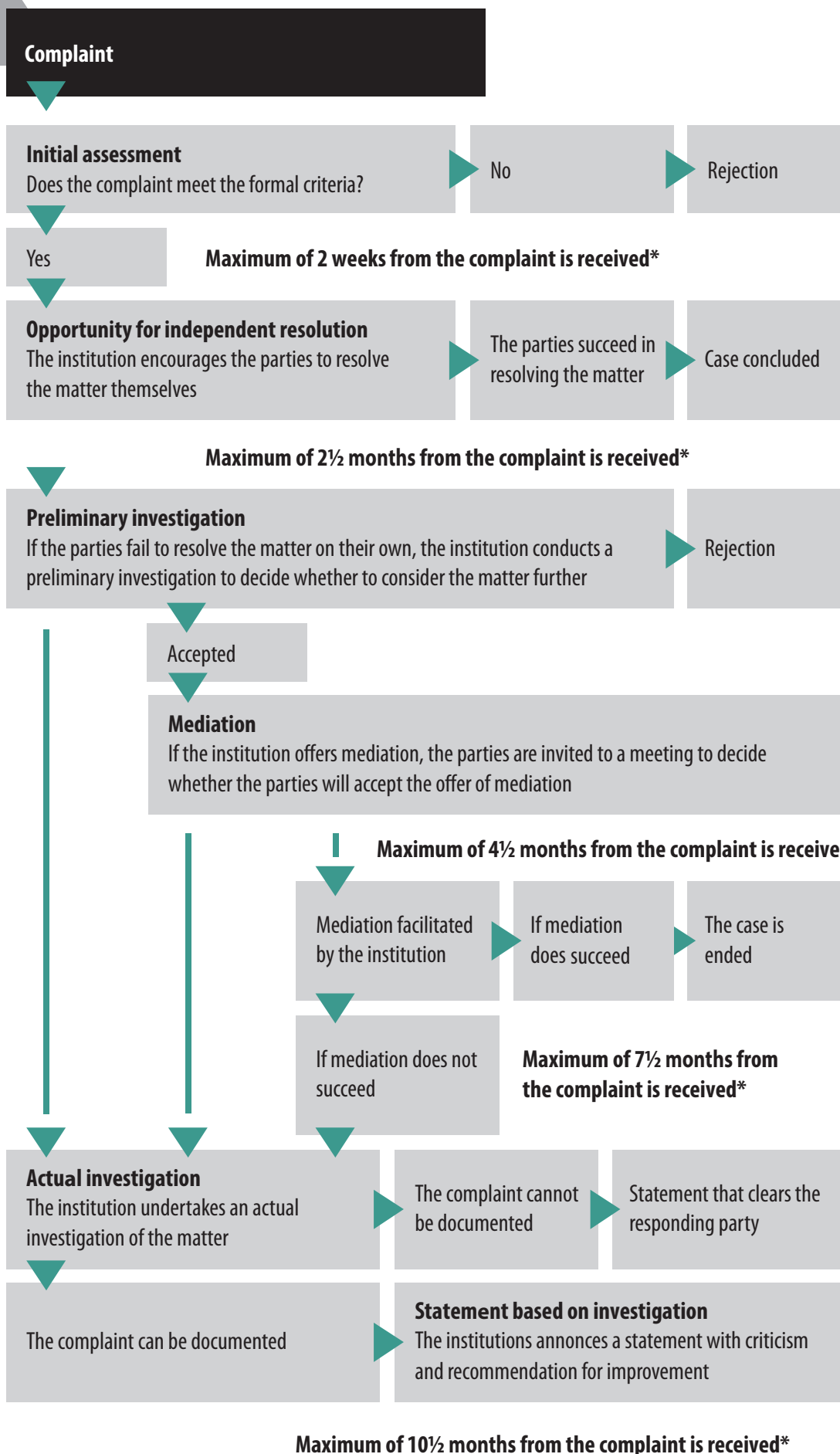


# Case handling process:



## Publication:

No form of publication

No form of publication or access to information

The institution publishes its decision on the website with the names of the parties

The next steps are made public with the names of the parties

The result of the mediation is made public with the names of the parties

A statement rejecting the complaint is made public with the names of the parties

A statement with the names of the parties is made public

\*Tentative timeframe for the case handling